

Housing New Zealand Meth Assistance Programme

Who can get assistance?

First, you need to know if you qualify for Meth Assistance. To be eligible you will need to:

- Have been a Housing New Zealand tenant between 1 July 2013 and 1 June 2018, and
- Have received a notice from us to advise that your home was being tested for methamphetamine, and
- Have had your tenancy ended between 1 July 2013 and 1 June 2018 because of methamphetamine contamination

Even if you don't qualify for the reasons above, but still believe that our actions concerning methamphetamine contamination affected you, we would like to talk that through with you to see what we can do to help.

How do I register?

You can register by calling the meth line on **0800 006 077** or by emailing meth.enquiries@hnzc.co.nz.

What happens when I register?

- When you register you can have a support person with you
- We will provide an interpreter for you if needed
- You will be asked for
 - Your name
 - Current address or contact telephone numbers or email and your preferred way to be contacted
 - The address of the tenancy where you lived
- You will be asked to describe what happened when your tenancy ended. For example,
 - Were you asked to leave anything behind?
 - Where did you move to when your tenancy ended?
 - How did this move affect your family? E.g. did your children have to move schools
- What is your housing situation now?
- We will give you a reference number for your claim
- Our assistance team will contact you within two weeks of you being registered and let you know what is happening with your claim
- If you remember any other information which you think could be useful with your claim, you can contact us on 0800 006 077 or meth.enquiries@hnzc.co.nz

Your claim will be assessed by our assessment team. The assistance team will contact you to discuss the outcome of the assessment.

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Phone **0800 006 077** or

email us on meth.enquiries@hnzc.co.nz



CALL US 8AM-8PM, MONDAY TO FRIDAY, ON **0800 801 601**

Housing New Zealand
Housing New Zealand Corporation